



FazGame FAQ

General questions

What is FazGame?

FazGame is a software that presents a fun and intuitive environment for educational games creation. The tool is associated with FazGame Portal, which enables the publication and access to games anytime and anywhere. During the game creation process, users develop logical reasoning, problem solving, creative thinking and collaborative work, and are motivated to learn educational contents in a fun and dynamic way.

What kind of game is created with FazGame?

With FazGame, you can create point and click narrative games, composed by missions and scenes. This type of game allows action, interfaces scenarios, characters and objects, and ease insertion of educational content.

How do I create a game with FazGame?

Check out the Tutorials page to see many tips about FazGame. You can also create your user in FazGame and start using the tool.

What are system requirements for FazGame?

To run FazGame, you need the following features:

- Operating system: Windows XP (or later) or Mac OS X 10.5 (or later) or Linux
- Browser (Chrome, Firefox, Safari and other updated) - works best in 64bit browsers;
- Processor: 2.0 GHz;
- Memory: 2 GB RAM;
- Video Card: 128 MB DirectX 9, manufactured from 2004 onwards
- Hard Disk: 150 MB free.

It is important to update the graphics cards drivers from your computer:

- AMD: <http://support.amd.com/pt-br/download>
- Intel: <http://www.intel.com.br/content/www/br/pt/support/detect.html>
- NVIDIA: <http://www.nvidia.com.br/Download/index.aspx?lang=br>

Is there a version that I can download to create and view the games when I'm not connected?

No. FazGame has only na online access in the link www.fazgame.com.br.



Does FazGame work on smartphones and tablets?

You can access the portal www.fazgame.com.br using tablets and smartphones, to check our information and tutorials. However, some features such as creating scenarios and games need to be made through a personal computer or netbook.

You can download FazGame app on Google Play to play games on Android mobile platforms.

How much does FazGame cost? Do I need a license?

Access to FazGame basic functions, but some special features are charged. At any time, you can create a user for free or hire the Premium Plan. Learn about FazGame access plans clicking [here](#).

Accounts

How can I use FazGame?

At any time, you can create a user for free or hire the Premium Plan. Learn about FazGame access plans clicking [here](#).

I forgot my password, what to do?

Go to FazGame portal, click on "Login" button and then choose the option "forgot my password". Enter your email and you will receive information for password change at your email address.

What information can I share in my account?

Please do not share personal contact information, such as your physical address, email, phone number, or anything else that can be used to make contact outside of FazGame portal. Please report games, comments or messages that contain this type of information. FazGame team will remove it, and make sure the author will be in compliance with our policy.

How can I delete my account?

You should send an email to contato@fazgame.com.br with the request for exclusion. Once we receive your request, your account will be inactivated.

Publish / Remove a game

How can I publish a game?

First you need to create your game in FazGame tool. To do this, click in the "Create Your Game!" Button. After saving your game, you must click on the menu, in My Games option. Click in "Publish" button to publish one of your games. A game published will be accessible to all visitors at www.fazgame.com.br Portal.

How can I remove a published game?

You must click on the menu option in e My Creations. Then choose My Games option. Click "Remove" button to remove one of your published games. A game removed will no longer be accessible to visitors at www.fazgame.com.br Portal.



Licenses and Permissions

Is FazGame free?

Access to basic FazGame functionality is free, but some special features are accessed through the Premium Plan. You can use it anywhere, anytime.

Can I use FazGame and / or FazGame screenshots in a book or a CD?

To do such a thing, you must ask permission to FazGame team via email contato@fazgame.com.br

Can I include a description of FazGame and FazGame logo in brochures or other materials?

To do such a thing, you must ask permission to FazGame team via email contato@fazgame.com.br

May I present the FazGame at a conference?

To do such a thing, you must ask permission to FazGame team via email contato@fazgame.com.br

Can I sell my games created in FazGame?

Currently the games created in FazGame can not be sold, but in the future this functionality could be incorporated into the service,

Privacy Policy

Which information is required for account registration?

To protect the privacy of our users, we limit data that we collect and publish on website. During the registration process, we ask the following information: email, date of birth and password.

Which data is collected while using the portal?

We collect usage data from games and complexity of published games, in addition to navigation statistics in www.fazgame.com.br portal. All data collected are used for the improvement of FazGame, aiming to provide a better user experience for all users.

Does FazGame team sell or rent user information to anyone?

No, they don't.



Can FazGame team see unpublished games on the portal?

Yes, FazGame team has access to all the games stored on the portal in order to ensure that the content is not at odds with the rules of publication in Portal FazGame, which are described in FazGame Term of Use.